



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Attorney Docket No. 039334/0104

#20D
2/3/03
A.W.

Applicant: David M. Goldenberg
Title: VIRTUAL DOCTOR INTERACTIVE CYBERNET SYSTEM
Serial No.: 09/313,278
Filed: May 18, 1999
Examiner: Rimell, Samuel G.
Art Unit: 2175

RECEIVED
JAN 30 2003
Technology Center 2100

AMENDMENT AND REPLY UNDER 37 C.F.R. § 1.116

Commissioner for Patents
Washington, D.C. 20231
BOX AF

Sir:

This communication is responsive to the Office Action dated July 25, 2002, concerning the above-referenced patent application.

Please amend the application as follows:

IN THE CLAIMS:

In accordance with 37 C.F.R. § 1.121(c)(1), please substitute for claims 1, 14, 30, 33 and 38 the following rewritten version of the same claim, as amended. The changes are shown explicitly in the attached "Version with Markings to Show Changes Made."

DI 1. (Twice Amended) A multiple level service system comprising a processing device responsive to inquiries received over a communications medium, wherein the processing device identifies a level of service required based on said inquiries, provides a user access to said identified level of service and provides the user with sequential access to additional distinct levels of